

THE SHELTON CHRONICLE



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October Events

October 15
9 AM
ASSET Test

October 15
1 PM
Tuesday Concert,
Skyland Auditorium.

October 15
3:30 PM
Quality Council,
Skyland Campus,
Old Wellness Center

October 15
FINALS FOR FIRST
SPLIT TERM

October 16
BOSS'S DAY

October 16
9 AM
Student Services Staff Meeting

October 16
9 AM - 3 PM
Registration for Second Split Term

October 17
3:30 PM
SI Team #5,
New Campus, Rm. 217
(Center for Advanced Productivity).

October 17
**FIRST DAY OF CLASS
FOR SECOND SPLIT
TERM**

October 18
8 - 3 PM
City School Workshop-New
Campus, Rm. 2113

October 18
11 AM
SI Team #2,
New Campus, Rm. 1112

October 18
LAST DAY TO REGISTER &
DROP/ADD FOR SECOND SPLIT
TERM

October 22
10 AM
VPAC

October 22
12 PM - 1 PM
Flu Shots, New Campus, Wellness
Center - \$10

October 22
1 PM
Tuesday Concert

October 23
8 AM - 9 AM
Flu Shots, New Campus,
Wellness Center - \$10.

October 23
3:15 PM
SI Team #4, Skyland Campus,
Rm. 319

October 23
3:30 PM
SI Team #1, New Campus,
Rm. TBD

October 24
5:30 PM
ASSET Test

October 25
CASUAL DAY

October 25
SI Team Facilitator Luncheon

October 29
1 PM
Tuesday Concert,
Skyland Auditorium

October 29
3:30 PM
Quality Council,
Skyland Campus,
Old Wellness Center

October 29
9 AM
Student Services Staff Meeting

October 31
HAPPY HALLOWEEN

October 31
3:30 PM
SI Team #5,
Skyland Campus, Rm. 315

**SHELTON
INSTRUCTORS TAKE
AN ACTIVE ROLE IN
ALADA**

The Alabama
Association for Developmental
Education is an organization for
educators which focuses on basic
skills education, developmental

education, learning assistance, and counseling relating to at-risk students at the post secondary level. Shelton State Community College has actively supported ALADE over the organization's ten year history. **Pam Davis** and **Fran Turner** have an article in the fall edition of the ALADE Newsletter. The article, "Sowing the Seeds of Success," is Pam's second article and Fran's third to appear in an ALADE publication. In addition to being published in the newsletter, Pam, Fran and **Brenda Ryan** will present at the State ALADE conference which will be held in Troy, Alabama, on November 7th and 8th. Ryan spoke at last year's state conference and has been invited back again.

I'M NOT PIF'D ANY MORE

(This article is in *PIFish*. See definitions following the article.)

Sending a *PIF* to a TQM Systems Improvement Team is a dynamic process. Stuff happens! I submitted a *PIF* about educational media which was *PIF'd-on* to SI Team #2. I knew they were working on it because I had two calls requesting clarification of my *ePIFany*. Well, Tuesday, September 25, I received an impressive *PIFER* from SI Team #2, detailing the findings of their DELTA Team's research into the existing situation. The report was clear and concise (only one page) and packed with information. All my questions were answered, my anxieties resolved, and my sense of satisfaction with the team process heightened. Their

PIFercise included investigating and flowcharting an already existing, clearly defined planning process for insuring that Shelton State installs state-of-the-art technology for the delivery of educational media at the new campus. My *PIFisode* is complete; no further action is required. Yeah, Team #2, your *PIFormance* was *PIffective* and provided me with a big *PIF-me-up*, and I'm not *PIFying*!

PIF words are defined by the Shelton State *PIF-tionary* as follows:

PIF'd - Being upset about a process that isn't working very well

PIFish - The language of *PIFs*

PIF - Process Improvement Form

PIF'd-on - An SI Team receives a *PIF* from a customer

ePIFany - To have a vision

PIFER - Process Improvement Form/Evaluation and Response

PIFercise - The process of evaluating, scoring, and prioritizing *PIFs* by a System Improvement (SI) Team

PIFisode - The period of time between receipt of a *PIF* by an SI Team and the improvement of a process

PIFormance - The measurement of the efficiency, effectiveness, and adaptability of a process

PIffective - Achieving the desired result

PIF-me-up - A *PIF* that stimulates or restores

PIFfling - To talk or act in a trivial, inept, or ineffective way (particularly in a team meeting)

Submitted by Joyce Jolly

PTK Corner

Phi Theta Kappa students, led by Vice President Cassandra Jones, registered 156 students during a Fall Semester voter registration drive. Ms. Jones and other PTK students talked to students in the registration lines and provided the forms for students to fill out. Then Ms. Jones turned in the forms to the appropriate officials in the various counties. This local project is part of the International Phi Theta Kappa service project that encourages citizens to participate fully in the democratic process.

The annual PTK pizza party for scholarship recipients was held Friday, October 4, 1996, in the Skyland auditorium. Phi Theta Kappa students planned the party and made all the arrangements. Faculty, staff, and administrators were invited to attend. Responsibilities were shared among the Vice President of Fellowship Martha Key; Vice President of Scholarship Kevin Windham; and the entire membership.

The HUM 299 class, which was led by facilitators and PTK advisors Linda Grote and Brenda Ryan, recently explored the 1996-97 International Honors Topic, "The Arts: Landscape of Our Time." Rick Shelton was a guest speaker for the class, talking on "Art and Morality."

The students and faculty have enjoyed the inclusive nature of this year's topic, especially the broad reach of the arts to reflect and represent the rich ethnic diversity apparent in the arts.

INFORMATION FOR STATE ACADEMIC TEAM

What is the All State Academic Team program?

The All USA Academic Team program has now been extended to the state level in Alabama. Every Alabama community college will have two members named to the All State Academic Team. These state nominees will be featured in THE MONTGOMERY ADVERTISER and other state publications. In addition, these winners may possibly be named to the All USA Academic First, Second, or Third Teams. The All USA Academic teams will be featured in USA TODAY. In 1994, Shelton's Jackie Fazeli was named to the All USA Academic Second Team! All of the state winners receive cash scholarships!

The purpose of this program is to recognize scholarly achievements of students enrolled in community, technical, and junior colleges. For the purpose of this award, "scholar" is defined as someone who excels in the classroom, shows evidence of substantial development of talents in academic and technical education, and demonstrates an ability to share this development with others. In addition to recognizing outstanding students, this program serves as a wonderful public relations tool for all community colleges.

To be eligible for nomination, a student must be currently enrolled in an AACC member institution and should expect to be enrolled at that same college through December, 1996. (For Shelton, this simply means that

the student should be enrolled during the 1996 Fall Semester.) The student should expect to graduate between September 1, 1996 and August 31, 1997. The nominee must have completed at least 12 semester hours in pursuit of an AA, AS, or AAS degree prior to being nominated. This means that any course work taken during this semester would not be considered in the 12 hour minimum. In addition, the student must currently have a cumulative grade point average of not less than 3.25 out of a possible 4.0 in all credit work taken at SSCC.

If you nominate a student, please be willing to serve as a mentor to aid and encourage this student. The application form is several pages long and includes an essay component. Without your guidance and support, students might not "put their best foot forward" when they fill out the application form. Application forms are available in the counseling centers at the New Campus and the Skyland Campus, and the main office at the Fredd Campus.

All completed applications must be turned in to Dean Lee's office by 9 a.m. on November 6. Judging will be November 6 - 15. Winners will be contacted on November 19. Completed applications for the two winning nominees must be received at Phi Theta Kappa headquarters by December 6. With your help, SSCC can have another national winner!

AWRETC UPDATE

A number of people have asked about the status of the water and wastewater training programs and the Alabama Water Resource and Environmental Training Center (AWRETC) in Moundville. Shelton State Community College has played an important role in providing instruction to water and wastewater operators since 1980. With the wide dispersion of operators around the state, our training delivery system must be flexible to meet the diverse needs of operators across the state.

Within the State of Alabama, there are over 600 public water systems ranging in size from 30 to 176,000 customers. There are about 200 public wastewater systems. Both water and wastewater systems are regulated by the Alabama Department of Environmental Management (ADEM). Operating these public systems are about 1,850 water operators and 850 wastewater operators.

Proper operation of water and wastewater treatment systems is the single most important factor ensuring the public health of the citizens of Alabama. It is the responsibility of water and wastewater operators to safeguard the public water supply. Qualified operators must be certified through education, training, and successful completion of a written exam.

To meet this challenge, we are currently re-evaluating our training delivery system to take advantage of new technology that will help us make operator training more

accessible and affordable. The re-evaluation process that is currently underway is broad based and includes an evaluation of CD-ROM and video technology for independent study and continuing education, use of the INTERNET, contract training through the Center for Advanced Productivity (CAP), and team teaching through our Science Division. Our goal is to find an affordable way to deliver training to a varied customer population.

As the new training delivery system takes shape, we are excited about the many new options available through new technologies to meet the training needs of water and wastewater operators. The Water Center will continue to be a resource for the delivery of water and wastewater training.

Submitted by Johnny Parker

PIF Pickup Points!

Process Improvement Forms (PIFs) are now available to all "customers of the College." This includes students, parents, former students and graduates, employees of the College, employers, government officials, elected representatives, or concerned citizens.

By completing a PIF you can help us identify ways to improve services and focus our improvement efforts. PIFs can be picked up at the following locations: Skyland - Library and Counseling Center; New Campus - Counseling Center; Fredd - Front desk in Administration building.

Faculty members are encouraged to explain the PIF to students and encourage them to let us know how we can better meet their service needs.

If you need PIFs in bulk, you may pick them up from Cindy Harrell in Room 205 on the Skyland Campus.

THE SHELTON STATE ALUMNI ASSOCIATION SCHEDULES FIRST MEETING.

Let's not forget about our Alumni Association. Shelton State's Alumni Association is not limited to graduates only. Anyone interested in joining can contact the Public Relations and Alumni Affairs Office, ext. 2221, or ext. 2252. Dues are only \$15 a year. The first general meeting of the Shelton State Alumni Association will be Monday, November 18, at 6 p.m. in Room 2113 at the New Campus. Martha Ann Hill will be the guest speaker. Her subject will be "Dealing with the Jerks in Your Life." Hill presented this topic at a national conference this past spring and literally was the "hit of the meeting." Please circle this date and join us for this meeting.

RACE FANS!

For those of you who are interested in the sport of stock car racing (i.e. Winston Cup NASCAR type), you might be interested to know that we have a resident racing expert right here at Shelton State. Bobby Reese, the new program coordinator for the small engine program, has a long association with the racing world. Bobby is from McCalla, Alabama, which is near Hueytown, home of the legendary "Alabama Gang" and racing superstars like Bobby, Donnie, and Davey Allison. Bobby Reese's knowledge and experience in automotive mechanics and his association with the Allison family has kept him close to racing for many years. Bobby is a close personal friend of NASCAR driver Hut Stricklin (Circuit City No. 8) from Calera, Alabama. Stricklin's wife is the daughter of Donnie Allison. If you want the inside scoop on racing, talk to Bobby.

Shirley Johnson was selected by members of the Quality Council to be Team Leader of the Quality Council. Anyone who would like to place something on the Quality Council's agenda may do so by contacting Johnson at ext. 2322.

**BIG
CONGRATULATION
TO LUCY ON HER
TWO NEW
GRANDBABIES!**